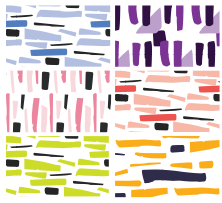


# STANDARDIZED HEALTH FACILITY SURVEY MODULES





# STANDARDIZED HEALTH FACILITY SURVEY MODULES

A harmonized approach to Health Facility Assessments (HFA)

## Context

In order to provide a comprehensive assessment of the functioning of a health system and its impact on health, data from health facilities are needed. A system of external review through facility surveys provides assurances that healthcare facilities have quality systems in place and the data to demonstrate the required level of service provision.

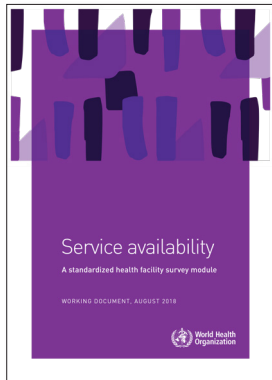
## Challenge

Over the years, a number of international health facility assessment tools (e.g. SARA, SPA, SDI) have been designed and used for measuring health system capacity to provide quality services. However, most efforts to date have been piecemeal, focusing on quality of care in a specific service area, such as newborn care or HIV care. This leads to the implementation of multiple, uncoordinated facility surveys, often over the same time period.

## Solution

A new harmonized approach to facility surveys offers a system of standardized assessments consisting of modules that cover all key topics.

## What topics do the modules cover?



**Availability** of resources and services such as:

- Staff & Beds
- Medicines
- Diagnostics
- Services offered



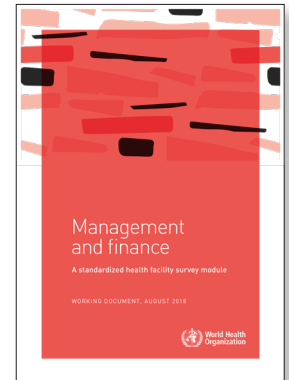
**Readiness** to provide specific services to a defined minimum standard, including:

- Systems to support quality and safety
- Provider knowledge



**Quality of care and safety**, namely assessed by:

- Adherence to standards in the patient care process
- Patient outcomes
- Patient perspective/satisfaction



**Management and finance** practices to support continuous service availability and quality:

- Management practices
- Finance
- Utilization & efficiency
- Quality assurance
- Health worker absenteeism

## Way forward

- September–November 2018: Pilot-testing in 2–3 countries
- October–December 2018: Generate spotlight analytics and visualizations
- Mid-2019: Launch platform including tools, guidance, analytics compiler and data repository