

### **Caja Costarricense de Seguro Social, Costa Rica**

Health data should be useful for clinical management, case management; statistical and epidemiological analysis of trends, efficiency and effectiveness, of programs, cost-effectiveness and administrative, above all it should contribute to health education and self-management and co-management.

This requires teamwork, resistance to change programs, and user focus groups. Likewise, analysis of the health and technology ecosystem, long-term investment, protection of sensitive data and information security. Leadership, responsibilities, clear roles, roadmap, follow-up, monitoring and supervision in execution, accountability mechanisms.

That was my contribution to the development and implementation of EDUS at Caja Costarricense de Seguro Social, Costa Rica.